

Program Manager/Lab Manager @ Google's Human Research Lab

Location: Onsite in San Francisco and Mountain View. The role is 100% in-person and requires flexibility to work out of both the San Francisco and Mountain View labs.

Compensation: \$90k-\$100k/yr

About the Role:

We are seeking a highly motivated Lab Manager to join the Human Research Lab team to ensure operations excellence of human research studies. This role will oversee operations at two lab locations in San Francisco and Mountain View that inform the development of health-focused technologies, including wearable devices. The Lab Manager will be working closely with cross-functional teams of program managers, researchers, engineers, and proctors. You will be responsible for managing complex project timelines, resources, and stakeholders to deliver high-quality data and findings that contribute to the advancement of human health.

Key Responsibilities:

- Oversee daily operations across two physical lab locations (San Francisco and Mountain View), defining and enforcing protocols for physical maintenance, safety, and equipment care.
- Provide operational supervision to the proctor team while partnering with Program Managers to ensure study execution meets timeline requirements.
- Contribute to the development and improvement of lab processes, protocols, and best practices for data collection and quality control, including ensuring proctors maintain required systems access and training certifications.
- Monitor daily workflows to ensure proctors are executing studies according to protocol and maintaining high data throughput targets.
- Oversee the full lifecycle of device inventory and lab assets, including tracking, charging, maintenance and regular auditing.
- Track project progress, proactively identify and address risks and issues, and communicate timely updates.
- Mentor team members and help foster a positive environment for learning and growth.
- Assist staff with obtaining system tools, software access, creating tickets and provide operational support.

Preferred Qualifications:

- Bachelor's degree in Kinesiology, Physiology, Biology, Human Factors, or a related field.
- 5+ years of experience in a research environment, preferably in human subjects research.
- Knowledge of human research methods, experimental design, and data analysis techniques.
- Knowledge of IRBs, informed consent, data privacy regulations, and other ethical guidelines for human subjects research.
- Experience with hardware and software for quantitative data collection.
- Knowledge of scripting languages like Python or R for data analysis, QA, and automation.
- Experience with data visualization tools and project management tools (Asana, Jira, etc).